



Bay Gardens Funeral Home - Burlington

A guide to our services & merchandise



AMY MCCARTNEY - MANAGING FUNERAL DIRECTOR
905-527-0405 | 1010 Botanical Drive | Burlington, Ontario | L7T 1V1
baygardens.ca



Proudly Canadian | Owned and Operated by Arbor Memorial Inc. | Prices in effect December 22, 2023

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Whether it is elaborately coordinated or elegantly understated, Bay Gardens Funeral Home provides an opportunity for each family to create a highly personalized tribute that best reflects the wishes of the departed and the needs of the living.

Bay Gardens Funeral Home is your single location for all your final arrangement needs; which can simplify your decisions while saving time, money and emotional discomfort. Our staff is a highly trained and compassionate group of professionals who are pleased to answer your questions and concerns specific to your time of need or when planning ahead.

As part of the Arbor Memorial family, we share a proud heritage of providing interment rights, cremations, funerals and associated services to families across Canada.

If you have questions about final planning for yourself or a loved one, our staff and I are here to help.

Sincerely,

Amy McCartney

AMY MCCARTNEY

Managing Funeral Director

905-527-0405

amccartney@arbormemorial.com



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Introduction to Service Offerings

For your convenience, the funeral home has constructed a variety of service packages that reflect the most popular service styles that our client families have historically selected. The service packages have been constructed from this price list and include some discretionary items that may be declined.

Examples of declinable items are embalming, estate settlement papers, custom printing, and limousines.

Please note:

- Declinable items are indicated with an asterisk (*).
- Embalming is not required by law; however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.
- Only one decedent care fee will be applicable and included in the total service fee.
- Merchandise, disbursements, and HST are additional to all service and funeral home fees.

Please see our itemized list of offerings starting on page 15

Traditional Service

The Traditional Service includes the supervision and co-ordination of all services requested during the arrangement conference, 1-day visitation, funeral service and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during visitation and the funeral service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for funeral and administrative purposes, a transfer vehicle and a funeral coach (hearse).

Complete Professional Services

Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer of decedent to funeral home (up to 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
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Preparation

Decedent care and casketing - Embalming*	55306	\$595
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Direction and Staffing

Staff services for visitation	55307	\$700
Staff services for ceremony	55308	\$300

Facilities

General and service areas of funeral home	55309	\$680
Preparation room	55310	\$325
Facilities for visitation	55311	\$600
Facilities for ceremony	55312	\$625

Automobiles

Administration/Service/Lead Vehicle	55314	\$195
Funeral Coach	55315	\$400
Family Limousine	55316	Included
Transfer Vehicle	55323	\$225

Total Service Fee (HST not included)

\$7,420

**Package price with Aftercare and Estate Settlement Papers \$7,815

*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

Same Day

The Same Day Service includes the supervision and co-ordination of all services requested during the arrangement conference, 1-hour visitation, funeral service and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during visitation and the funeral service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for administrative purposes, a funeral coach, and a transfer vehicle.

Complete Professional Services

Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer of decedent to funeral home (up to 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
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Preparation

Decedent care and casketing - Embalming*	55306	\$595
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Direction and Staffing

Staff services for visitation	55307	\$700
Staff services for ceremony	55308	\$300

Facilities

General and service areas	55309	\$680
Preparation room	55310	\$325
Visitation Suite (prior to service)	55207	\$300
Facilities for ceremony	55312	\$625
(Service at Another Location)	55327	

Automobiles

Administration/Service/Lead Vehicle	55314	\$195
Funeral Coach	55315	\$400
Family Limousine	55316	Included
Transfer Vehicle	55323	\$225

Total Service Fee (HST not included)

\$7,120

**Package price with Aftercare and Estate Settlement Papers \$7,515

*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

Memorial

The Memorial Service includes the supervision and co-ordination of all services requested during the arrangement conference, memorial service (no body present) and final disposition of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Also included is the full use of the funeral home during the remembrance service, and areas such as offices, washrooms, public telephone, lounge, and parking facilities. Automotive equipment supplied in this package includes a sedan used for administrative purposes and transfer vehicles.

Complete Professional Services	Code	Price
Arranging and co-ordination of all details and services	55302	\$1,975
Preparation and filing of required permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100
OR		
Aftercare and Estate Settlement Services, additional \$495**	95236	
Preparation		
Decedent care and casketing – Basic Preparation Only	55305	\$495
Direction and Staffing		
Staff Services for same day ceremony	55379	\$700
Facilities		
General and service areas	55309	\$680
Preparation room	55310	\$325
Facilities for ceremony	55312	\$625
(Service at Another Location)	55327	
Automobiles		
Administration/Service/Lead Vehicle	55314	\$195
Transfer Vehicle	55323	\$225
Crematorium Transfer Vehicle	60467	\$225
Total Service Fee (HST not included)		\$6,245

**Package price with Aftercare and Estate Settlement Papers \$6,640

*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

A Time to Remember

The Time to Remember includes the supervision and co-ordination of the services required for a direct burial/cremation at the funeral homes convenience with use of our reception lounge for an informal gathering of family and friends for one and a half hours without a service or cremated remains present. Included are items such as obtaining certificates and signatures, all necessary documentation, estate settlement documents, which include estate portfolio, credit bureau notification and unlimited proof of death certificates, local transfer of deceased from place of death, preparation for identification purposes, removal of jewelry (if requested) and shelter of deceased.

Automotive equipment supplied in this Service includes a sedan used for administrative purposes, a transfer vehicle, and a service vehicle.

Complete Professional Services

	Code	Price
Arranging and co-ordination of all details and services	55302	\$1,975
Preparing and filing of all permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100

OR

Aftercare and Estate Settlement Services, additional \$495**	95236	
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Preparation

Decedent care and casketing - Basic Preparation Only	55305	\$495
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Facilities

Basic general and service areas	55205	\$445
Preparation room	55310	\$325
Staff services for ceremony	55308	\$300
Reception Room with Funeral Home Catering (Food at an additional cost)	55229	\$835
Hostess x 2	55413	\$300

Automobiles

Administration/Service/Lead Vehicle	55314	\$195
Transfer Vehicle	55323	\$225
Crematorium Transfer Vehicle	60467	\$225

Total Service Fee (HST not included)

\$6,120

**Package price with Aftercare and Estate Settlement Papers \$6,515

*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

Graveside

The Graveside Service includes the supervision and co-ordination of all services requested during the arrangement conference, graveside service and final interment of the deceased. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, preparation as required, and shelter of the deceased. Automotive equipment supplied in this package includes a sedan used for administrative purposes and clergy transportation, a funeral coach (hearse), and a transfer vehicle.

Complete Professional Services	Code	Price
Arranging and co-ordination of all details and services	55302	\$1,975
Preparing and filing of all permits and forms	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100
OR		
Aftercare and Estate Settlement Services, additional \$495**	95236	
Preparation		
Decedent care and casketing - Embalming*	55306	\$595
Direction and Staffing		
Staff Services for Graveside	55380	\$300
Facilities		
Preparation room	55310	\$325
Basic General Service Areas	55205	\$445
Automobiles		
Administration/Service/Lead Vehicle	55314	\$195
Funeral Coach	55315	\$400
Transfer Vehicle	55323	\$225
Total Service Fee (HST not included)		\$5,260

**Package price with Aftercare and Estate Settlement Papers \$5,655

*Embalming is not required by law, however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

Direct

The Direct Service includes the supervision and co-ordination of the services required for a direct burial/cremation. Included are items such as obtaining certificates and signatures, all necessary documentation, unlimited proof of death certificates, local transfer of deceased from place of death, basic preparation for identification purposes, removal of jewelry (if requested) and shelter of the deceased. Automotive equipment supplied in this package includes the transfer vehicles.

Complete Professional Services

	Code	Price
Arranging and co-ordination of direct burial or cremation	55322	\$1000
Preparation of all forms and permits	55303	\$300
Transfer from the place of death (within 40 km)	55304	\$400
Proof of death certificates*	55458	\$100
OR		
Aftercare and Estate Settlement Services, additional \$495**	95236	

Preparation

Decedent care and casketing – Basic Preparation Only	55305	\$495
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Facilities

Preparation room	55310	\$325
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Automobiles

Administration/Service Vehicle	55314	\$195
Transfer Vehicle	55323	\$225

Total Service Fee (HST not included)	\$3,040
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**Package price with Aftercare and Estate Settlement Papers \$3,435

*Embalming is not required by law; however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.

The following caskets are ornamented on the exterior and have fixed interior linings.
(Caskets indicated as available in oversize are subject to availability)

Wood/Cloth Caskets

Suitable for cremation - Adult Size

	Model #	Price
Bordeaux (Victoriaville) Solid Cherrywood, Beige Velvet Interior Hand Rubbed, High Gloss Finish	WR205-20818	\$6,295
Carson (Victoriaville) Multiple interiors to select from	WR252-00318	\$4,595
Woodstock (Victoriaville) Solid Oak, Beige Velvet, Chameleon Collection	WC210-00036	\$4,395
Da Vinci (Victoriaville) Hardwood Construction, Tan Crepe	WC252-00181	\$4,295
Dominion (Victoriaville) Solid Maple, Tan Crepe	WR220-00379	\$4,195
Newington (Victoriaville) Tan Crepe, Hardwood - Fairmont Polish Finish	WC25200008	\$3,925
Fairholme Octagon (Victoriaville) Oak, Blush Pink Crepe	WR41200001	\$3,895
Winfield (Victoriaville) Tan Crepe, Hardwood & Veneer Construction American Cherry Satin Finish	WR25200052	\$3,695
Fergus (Victoriaville) Hardwood, Beige Crepe	WR25200084	\$2,095
Natura (Victoriaville) Solid Poplar, Natural Cotton Interior	WE251-00001	\$1,795
Toledo (Victoriaville) Cloth, White Silk	DR220-0040	\$1,295

Wood Casket - Continued

Ceremonial - Dominion (Victoriaville) Solid Maple Shell.	WL220-00007	\$2,645
Glenbar (Victoriaville) Select Wood, White Crepe	CR580-00012	\$895
Cremation Container (Batesville) MDF, No Interior	245439	\$775

Metal Caskets

Adult Size

	Model #	Price
Aegan Copper (Batesville) 32oz Copper,	147935	\$7,750
Ivory (Batesville) 18GA steel	255453	\$4,450
Vintage (Batesville) 20GA steel	148075	\$3,925
Midnight (Batesville) 20GA steel	271817	\$3,925

Urn Selection

Selecting an urn for a loved one is a very important choice for one to make. With various colors and material choices an urn can reflect the personality of your loved one. As the focal point of a memorial service your chosen urn will send a message of love and caring to everyone in attendance. The urns available are ideal for ground interment, outdoor niche interment and as a loving memorial tribute in an indoor glass front niche. Personalization, engraving and take home keepsake options can enhance selected urns even further. We offer a variety of choices combined with your selected urn to help you with your needs and desires.

Metal, Wood & Other Urns

Adult Size Urns

	Model #	Price
Eclisse Galet Bronze Victoriaville	US899-00012	\$1,995
La Plage Companion Victoriaville	UD210-00004	\$1,995
Heart Companion Fabhaven	FH1PC170	\$1,995
Cameo Bell Jar Batesville	100060	\$1,050
Azur Victoriaville	US610-00474	\$995
Phenicia Victoriaville	US710-00004	\$995
Loving Heart Victoriaville	US550-00009	\$995
Eliptica Victoriaville	US325-00001	\$995
Autumn Leaves Victoriaville	US450-00004	\$755
Black Gas Tank Victoriaville	US899-30115	\$755
Zenalu Victoriaville	US440-20011	\$755
Luxor Victoriaville	US101-00237	\$750

Metal, Wood & Other Urns
Adult Size Urns

Federal Cherry
Commemorate

Elegant Black
Victoriaville

Elite Bronze
Victoriaville

Eternal Butterfly
Victoriaville

Mother of Pearl
Victoriaville

Majestic Butterflies
Commemorate

Phenicia Keepsake
Victoriaville

Brenton
Victoriaville

Avalon Bamboo
Eckels

Journey Earth
Victoriaville

Nicodeme Green
Victoriaville

Oaktree
Victoriaville

Ocean Sunset Tube
Victoriaville

Silver Lining Tube
Victoriaville

Autumn Leaves Keepsake
Victoriaville

Model #**Price**

A205C\$595

US210-30067\$550

US430-35200\$550

US210-30050\$550

US210-30065\$550

K500\$525

UK710-00002\$395

US199-20015\$350

RUCBB\$350

US899-30102\$300

US810-00482\$300

US110-00050\$350

US830-30040\$300

US830-30032\$300

UK450-00007\$295

Metal, Wood & Other Urns

Adult Size Urns

Autumn Leaves Heart Keepsake
Victoriaville

UK450-00003

\$295

Back Home Tealight Keepsake
Victoriaville

UK840-30030

\$175

Elegant Black Keepsake
Victoriaville

UK210-30068

\$175

Elite Bronze Heart Keepsake
Victoriaville

UK210-30021

\$175

Eternal Butterfly Keepsake
Victoriaville

UK840-30037

\$175

Mother of Pearl Keepsake
Victoriaville

UK210-30064

\$175

Mother of Pearl Tealight
Victoriaville

UK840-30033

\$175

Pearl Tealight
Commemorate

T653

\$195

Saturn Chestnut Keepsake
Commemorate

K126

\$100

Simplicity Midnight Pearl Tall Keepsake
Commemorate

K523

\$100

Grey Wood
Victoriaville

US199-2007

\$95

Vaults

Many families today purchase an outer container or burial vault to protect a loved one from the ongoing maintenance and care of the cemetery. To protect from the heavy equipment used, some cemeteries have implemented a mandatory vault requirement. We offer many burial vaults with multiple levels of protection to provide peace of mind.

Burial Vaults

	Code	Price
Bronze Triune Vault (Standard CANA) Double-reinforced burial vault	31044	\$4,395
Copper Triune Vault (Standard CANA) Double-reinforced burial vault	31049	\$4,695
Stainless Steel/Cameo Rose Triune Vault (Standard CANA) Double-reinforced burial vault	31055	\$3,495
Wilbert Tribute Vault (Standard CANA) Single-Reinforced Burial Vault		\$2,650
Venetian Vault (Standard CANA) Single-Reinforced Burial Vault	31057	\$2,495
Monticello Vault (Standard CANA) Single-Reinforced Burial Vault	31052	\$1,695

Urn Vaults

	Code	Price
Bronze Triune Urn Vault (Standard CANA) Double-Reinforced Urn Burial Vault	31034	\$1,395
Copper Triune Urn Vault (Standard CANA) Double-Reinforced Urn Burial Vault	31050	\$1,495
Stainless Steel/Cameo Rose Triune (Standard CANA) Double-Reinforced Urn Burial Vault	31056	\$1,195
Venetian Urn Vault (Standard CANA) Single-Reinforced Urn Burial Vault	31058	\$1,095
Monticello Urn Vault (Standard CANA) Single-Reinforced Urn Burial Vault	31053	\$995

Additional Items

ITEM TYPE	Price
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8"x10" Framed Photo	\$75
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Additional Mileage	Per Kilometer.	\$1.75
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Additional Mileage Toronto Coroner's Office	Additional mileage from Bay Gardens Hamilton to Toronto Coroner's Office	\$78.75
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After Business Hours Fee for Ceremony	Fee for Professional Staff (shift extension) & Additional Support Staff when ceremony time is beyond 4:00 p.m. start time.	\$350
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After Care & Estate Settlement Service		\$495
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After reg. business hrs. Transfer Fee	Surcharge when requested by purchaser to provide staff, vehicle and equipment for transfer between 5:00 p.m. and 9:00 a.m. Additional to Staff for Transport of Remains & Initial Transfer of Remains Vehicle	\$500
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Crucifix / Cross		\$40
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Custom Color Linen		\$10
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Live Streaming Services	Professional live streaming services provided for your family and friends not able to attend the funeral service in person. Available for in the funeral home chapel as well as offsite service locations.	\$595
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Cremation Fees	<ul style="list-style-type: none"> • Cremation Fee - Adult • Witness-Bayview in addition to cremation fee • Priority Cremation-Bayview in addition to cremation fee • Oversize Cremation-Bayview in addition to cremation fee 	\$550 \$500 \$150 \$150
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ITEM TYPE		Price
Overflow Facilities for Service	Per Room	\$395
Pallbearers Assistance (3 hours use per person)		\$295
Online Obituary		\$250
Personalized Memorial Candle		\$75
Personalized Memorial Cards (per card)		\$2
Personalized Memorial Guest Book		\$275
Personalized Memorial USB Slideshow	Maximum 200 photos Instrumental music included	\$350
Personalized Thank You Cards & Envelopes (per card)		\$2.25
Prayer Cards (\$1.50/card)		\$1.50
Custom Printing Premium Package	A Personalized Memorial USB Slideshow 200 Personalized Memorial or Prayer Cards 100 Personalized Thank You Cards with Envelopes A Personalized Memorial Guest Book An 8"x10" Framed Photo	\$825
Custom Printing Standard Package	100 Personalized Memorial or Prayer Cards 50 Personalized Thank You Cards with Envelopes A Personalized Memorial Guest Book	\$495
Reception Facilities when Bay Gardens Caters	Fee for reception facilities when Bay Gardens caters; in addition to visitation &/or service packages. Additional fees for catering/guest.	\$900
Reception Facilities when Outside Catering	Fee for reception facilities when out- side catering; in addition to visitation &/or service package. Catering fees coordinated by family.	\$1,195
Delay in Service	Shelter of deceased after 7 Days	\$500

ITEM TYPE

Price

**Saturday/Sunday
Statutory Holiday Fee**

Fee for Professional Staff & Additional Support Staff for services taking place during Saturdays / Sundays.

\$1,195

Host/Hostess

Professional staff for reception. Minimum 2 staff required.
Additional staff per 50 guests.

\$150

**Staff Present at Interment
of Cremated Remains
& Vehicle**

\$225

**Staff Services for Between
Visitation Break**

For dinners, larger than 25 guests, reception fees apply.

\$150

Urn Ark

\$295

**Use of Audio/Visual
Equipment**

Compatibility testing required in advance (if Bay Gardens not contracted for DVD)

\$150

**Removal and
environmentally friendly
disposition of pacemaker**

The removal of implanted devices as required and the environmental disposal of the items.

\$195

Explanation of Funeral Home Services

Arranging and Admin \$1,975 The initial arrangements with a licensed FD to gather all statistical/service related and specific needs of the family. All ordering of products and services as well as administrative tasks specific to the families requests. Processing of, communications by phone, fax, and email to doctors, cemeteries, coroners, clergy, musicians and service providers. There is typically 8 hours of Arranging and Admin work.

Prep and Filing \$300 The preparation of all necessary municipal documents required to have a burial or cremation occur. Including the time involved in retrieving documents related to the municipal registration.

Transfer of deceased \$400 Professional staff and equipment (excluding transfer vehicle) required for the local transfer of deceased (within 40 km) from place of death into the care of the funeral home.

Estate Settlement Documents, Aftercare & Credit Bureau Notification \$495 An estate settlement package containing valuable information to assist in finalizing affairs and saving the estate money. This includes unlimited proof of death certificates, forms related to estate settlement (ex. CPP applications, Survivors benefits, cancellation of specific government documents, etc.). Filing of documents with Trans Union and Equifax Canada to alleviate the chance of fraudulent credit applications/identity theft in the future.

Online Obituary \$250 The creation of an online memorial page. This is used for receiving online condolences as well as distributing information to the public related to your loved one's services.

Professional Care/Embalming/Dressing/Casketing \$595 Professional Care is the setting of features, disinfection, removal of medical implements, washing, dressing, casketing and monitoring of post mortem conditions to restore your loved ones dignity after death. Embalming includes the additional restoration, preservation, cosmetics and professional hairdresser that allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your visitation or private family reflection.

Professional Care/Basic Preparation \$495 Professional Care is the setting of features, disinfection, removal of medical implements, washing, dressing, casketing and monitoring of post mortem conditions to restore your loved ones dignity after death.

Staff for Visitation \$700 The presence and attention of licensed funeral directors and/or professional attendants before, during and after a visitation period. Staff will assist with floral set up and room personalization, donations and coffee/tea service.

Staff for Ceremony \$300 Licensed Funeral Directors as well as all other professional attendants including drivers, casket attendants, cleaners, ushers and parking lot attendants for Service day.

General Use \$680 Covers the use of the equipment and public areas of the funeral home for arrangements, service and visitation. Washrooms, telephones, Wi-Fi, multi-media services and equipment, private meeting areas, a lounge, coffee and tea services. Includes equipment required for offsite services and flower room to receive floral tributes.

Prep Room \$325 A private and secure room that is used for the shelter and preparation of the deceased until service time or date of disposition.

Facilities for Visitation \$600 Comfortable climate controlled visitation suite as well as all equipment found within including furnishings & audio visual equipment.

Facilities for Ceremony \$625 Comfortable climate controlled ceremony suite as well as all equipment found within including furnishings & audio visual equipment.

Lead/Admin Car \$195 Vehicle used for all administrative errands related to services including registration, clergy transportation and funeral processions.

Funeral Coach \$400 Vehicle that is used to transfer the casket/cremation container/urn arc to the Church, Cemetery, Crematorium or other facility up to 40 km.

Limo \$595 6 passenger vehicle for the transport of family, friends, pallbearers to / from funeral home, church, cemetery or another facility up to 40 km.

Transfer vehicle \$225 Vehicle that is used to transfer the deceased into the care of the funeral home. This fee is for distances up to and including 40 km.

Disbursements

When budgeting for a funeral it is important to consider all components. Disbursements are non-funeral home charges that are added to the contract, alleviating a family from having to pay numerous organizations at the time of need. To help ease a difficult time the funeral home will pay all outside costs up front. For deaths registered, cremations and interments a Bereavement Authority of Ontario Consumer Protection Fee is applicable on all contracts and remitted to the Bereavement Authority of Ontario on your behalf.

Below is a list of possible disbursements that may be applicable:

- Newspaper Notice
- Cremation Fee
- Cemetery Opening / Closing
- Coroners Certificate
- Coroners Fee
- Clergy or Celebrant Honorarium
- Police Escort
- Soloist Honorarium
- Monument Inscription
- Piper Honorarium
- Provincial Registration Permit
- Cemetery Canopy / Tent
- Organist Honorarium

Payment Terms

We believe in the importance of the recognition and meaningful celebration of a life that has been lived and will assist in arranging an appropriate service to meet your individual needs. Unless otherwise specified, payment is due at the time of signing the contract. Payment may be made by cash, cheque, debit, and all major credit cards.

Prepayment:

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to the trust company and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase a contract where the proceeds of the contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled. (Certain conditions apply, please consult your Funeral Director for more information)

Additional information regarding all payment options and terms is available upon request.

Arranging and Administration

The arrangement conference consultation with a licensed Funeral Director to gather all statistical/logistical and service related information and family requests. On average the funeral director will require 8 hours of communication and follow up with Doctor's/Coroner, Clergy/Celebrant, Musicians, Crematorium/Cemetery and other related service providers.

Automobiles

The **lead/administration** vehicle is used for administrative errands related to services including registration of death, clergy transportation and funeral processions.

The **Funeral Coach** is used to transfer the casket/cremation container or Ceremonial Urn Ark to a church, cemetery or other facility.

Limousine(s) accommodate up to 6 passengers to transport family, pallbearers or friends to/from the funeral home, church or another facility.

A **Transfer Vehicle** is used to transfer the deceased into the care of the funeral home.

Please note: All vehicle costs are subject to overtime and/or mileage charges if the vehicle's usage exceeds the maximum time and/or km radius allotted and determined in this price list.

Casket Personalization

LifeSymbol designs: Added to the corner of any LifeStyle casket, or displayed on a memory table. LifeSymbol designs are a touching expression of the spirit, personality and/or interests of a loved one. These casket enhancements can also be used as an individual keepsake for family and friends. Four original corners are included with casket purchase.

Catering

Catering menus are available to suit your family's needs, please speak with your Funeral Professional to select your options from our specialized menu.

Celebrant

A Funeral Celebrant will speak with family representatives/friends to explore the deceased's life and the family's wishes to develop a tribute for the ceremony or gathering honouring a deceased person.

Death Notice/Obituary

A Death notice is a paid announcement in a newspaper that gives the name of the person who died, family particulars, and details of the funeral or memorial service, as well as where donations can be made. An Obituary is an article that offers a detailed biography of the person who has died and can be published in a local or national paper at an additional cost. Most newspapers charge by the word or line.

Decedent Care and Casketing

Our licensed professional will assess post mortem conditions and restore your loved one's dignity by washing, disinfection, removal of medical implements; dressing and casketing the body. Embalming includes the additional restoration, preservation, cosmetics and hairdressing that allows us to provide you with the best possible experience for viewing your loved one at the funeral home during visitation or private family reflection.

DNA Legacy

DNA contains the genetic blueprint of an individual and preserving DNA gives families an opportunity to capture this information. Please speak with your funeral director about the various DNA options that are available such as preservation services, molecular diagnostics, and ancestry testing.

Estate Settlement and Getting Organized Kits (AFTERCARE)

Both kits contain valuable information to assist estate representative(s) to facilitate closing affairs in an organized manner. Unlimited Funeral Director's Proof of Death Certificates are included as well as application forms related to estate settlement (CPP, Survivors Benefits, cancellation of specific government documents, etc.). These kits are utilized and explored during our complimentary AfterCare service that will be scheduled and conducted by our professional AfterCare representative.

Facilities for Visitation

Comfortable climate controlled visitation suite; furnishings, audio visual and related equipment to facilitate your private family reflection and public visitation experience.

Fingerprint Keepsakes

Personalized Fingerprint Jewellery and Keepsakes options are available. If direction is provided to do so, the funeral director will digitally capture and archive the fingerprint of the deceased so that it may be displayed on jewellery or other keepsakes.

General and Service Areas of Funeral Homes

Includes the provision and maintenance of equipment and public areas of the funeral home that facilitate arrangements, visitation and services, restrooms, telephones, Wi-Fi, multimedia services and equipment, private meeting areas, a lounge, coffee/tea service. Includes a designated receiving area for floral deliveries and general equipment required for offsite services.

Online Memorial

The creation of an online memorial page that indicates Visitation/Service details and facilitates receiving online condolences, pictures, videos from family and friends.

Prepare and Filing

The preparation and gathering of all necessary information to complete documents required to permit a cremation or burial (including the time involved in retrieving documents related to the authority of the Coroner and registration of a death with Provincial Registrar General).

Pallbearer (Active)

6 family members or friends are given the honour by the estate representatives to carry the casket at the funeral service and graveside. Alternatively, estate representatives may ask the Funeral Director to provide professional staff pallbearers for an additional fee.

Pallbearers (Honourary)

In some circumstances Honourary Pallbearers are invited with representation from societies, lodges, career connections or long-time friends. Honourary Pallbearers are not required to assist in carrying the casket.

Possession of cremated remains and refundable deposit:

When cremation is selected and the purchaser has requested that the funeral home retain the cremated remains, the funeral home can request that the purchaser pay a refundable deposit of \$350. The funeral home will retain the cremated remains for an agreed period of time from the date of cremation. If the cremated remains are not claimed within one year, the funeral home may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the funeral home may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid as required circumstances permitted by the Act.

Preparation Room

A private and secure room that is used for the shelter and preparation of the deceased until service time or date of disposition.

Pre-planning

Please speak with your Funeral Director about funding payment and financing options, i.e. Trust or Insurance when arranging a funeral in advance of need. Additional information available upon request. Cash, cheque and Visa are accepted methods of payment. Taxes as applicable. A Finance charge will only be applicable when a purchaser opts for an installment payment plan. This charge represents an annualized percentage rate of prime + 1.5%.

Professional White Dove Release

A professional company will coordinate a ceremony involving a flock of white doves that is designed to honour the memory of the person who has passed. The release provider is usually prepared to provide a professional release with short notice. Please speak with your funeral director regarding the various packages available.

Staff for Service

Licensed Funeral Director(s) and assistants, including vehicle drivers, casket attendants, cleaners, ushers and parking lot attendants for Service day.

Staff for Visitation

The presence and attention of licensed funeral director(s) and/or professional attendants before, during and after a visitation period. Staff will manage cleaning and disinfection, monitor and refresh coffee/tea service, attend to placement of floral tributes, assist with personalization of the visitation suite/chapel, assist family and guests with In Memoriam Donations and visitation protocols as required.

Transfer of Deceased

Professional staff, PPE and safe handling equipment required (excluding transfer vehicle) for the local transfer of deceased from place of death into the care of the funeral home. Subject to mileage charges.



How would you like your story told?

Everyone has their own story which needs to be told. Planning today will ensure that the story of a life well-lived will endure. With our handy, 23 page booklet, you can ensure all your personal wishes will be available to loved ones, conveniently and considerately assembled by you in this one concise reference book. Speak to us today to register your wishes at no cost or obligation.

Speak to us today for your FREE Estate Planner



Staff Listing

FUNERAL HOME MANAGER

Amy McCartney
905-527-0405
amccartney@arbormemorial.com

Michael Lymburner
905-527-0405
mlymburner@arbormemorial.com

BRANCH ADMINISTRATORS

Maryla Syta - MSyta@arbormemorial.com
Santina Monteiro - SMonteiro@arbormemorial.com

FUNERAL DIRECTORS

Amy McCartney
Michael Lymburner
Kayla Shearer
Liz Nason
Josh Hudson
Leslie Barubek
Hannah Beckett
Aaron Chiodo
Ryan Featherstone
Alison Lascelles

FUNERAL DIRECTOR ASSISTANTS

Bruce Logan
Varinder Virdi
Maria Cordeiro
John Frewin
Justin Willson
Ashley Hann

CEMETERY ADMINISTRATION

Robert Pawson
Susan Mathewson

AJAX

McEachnie Funeral Home
Pineridge Cemetery

AMHERSTBURG

James H. Sutton Funeral Home
Simple Choice Cremation Centre -
Amherstburg

ANCASTER

Dodsworth & Brown Funeral Home
Ancaster Chapel

BARRIE

Adams Funeral Home

BELLE RIVER

Melady Funeral Home

BELLEVILLE

Burke Funeral Home
Steele Funeral Home

BRAMPTON

Brampton Funeral Home & Cemetery
Scott Funeral Home Brampton Chapel

BRANTFORD

Toll Funeral Home

BURLINGTON

Bayview Cemetery
Burlington Memorial Gardens
Dodsworth & Brown Funeral Home
Burlington Chapel

ESSEX

Simple Choice Cremation Centre - Essex

ETOBICOKE

Glendale Funeral Home & Cemetery

FONTHILL

Pleasantview Funeral Home & Cemetery

GLENBURNIE (KINGSTON)

Glenhaven Memorial Gardens
Kingston Cataraqui Cremation Services

GODERICH

McCallum & Palla Funeral Home

GORMLEY

Highland Hills Funeral Home & Cemetery

HAMILTON

Bay Gardens Hamilton
Dodsworth & Brown Robinson Chapel
L.G. Wallace Funeral Home
White Chapel Memorial Gardens

KANATA

Kelly Funeral Home Kanata Chapel

KINGSTON

Gordon F. Tompkins Funeral Home
Central Chapel
Gordon F. Tompkins Funeral Home
Township Chapel
Robert J. Reid & Sons Funeral Home

KINGSVILLE

Simple Choice Cremation Centre - Kingsville

KITCHENER (BRESLAU)

Memory Gardens Funeral Home & Cemetery

LEAMINGTON

Simple Choice Cremation Centre - Leamington

LONDON

Forest Lawn Funeral Home & Cemetery
Memorial Funeral Home

MARKHAM

Highland Funeral Home Markham Chapel

MIDLAND

Nicholls Funeral Home
LeClair Cremation Centre

MISSISSAUGA

Scott Funeral Home Mississauga Chapel

NEPEAN

Kelly Funeral Home Barrhaven Chapel

NEWMARKET

Taylor Funeral Home

NORTH YORK

Highland Memory Gardens

OAKVILLE

Glen Oaks Cemetery & Funeral Home
Oakview Funeral Home

OLDCASTLE

Greenlawn Memorial Gardens
Victoria Memorial Gardens
Victoria Greenlawn Funeral Home

ORLEANS

Kelly Funeral Home Orleans Chapel

OTTAWA

Capital Funeral Home & Cemetery
Kelly Funeral Home Carling Chapel
Kelly Funeral Home Somerset Chapel
Kelly Funeral Home Walkley Chapel

PENETANGUISHENE

Penetanguishene Funeral Home

PETERBOROUGH

Nisbett Funeral Home
Peterborough Cremation services
Rosemount Memorial Gardens

SCARBOROUGH

Highland Funeral Home Scarborough Chapel
McDougall & Brown Funeral Home
Scarborough Chapel
Resthaven Memorial Gardens

ST. CATHARINES

Butler Funeral Home Niagara Chapel

STONEY CREEK

Chapel Hill Memorial Gardens

STOUFFVILLE

ONeill Funeral Home

TECUMSEH

Marcotte Funeral Home

THUNDER BAY

Harbourview Funeral Centre
Jenkins Funeral Home
Sunset Memorial Gardens

TORONTO

Lynett Funeral Home
Scott Funeral Home West Toronto Chapel

WELLAND

J.J. Patterson & Sons Funeral Residence
Welland Cremation Service

WHITBY

Mount Lawn Funeral Home & Cemetery

WINDSOR

Janisse Funeral Home
Morris Sutton Funeral Home
Simple Choice Cremation Centre - East
Simple Choice Cremation Centre - South
Windsor Chapel Funeral Home - Central Chapel
Windsor Chapel Funeral Home - Banwell Chapel
Windsor Chapel Funeral Home - South Chapel

WOODBIDGE

Glenview Memorial Gardens
Scott Funeral Home Woodbridge Chapel



Bay Gardens
Funeral Home - Burlington Chapel
by Arbor Memorial Inc.